

MEMO '04 AUG 19 AM 11 53

3 TN REGULATORY AUTHORITY  
DOCKET ROOM

DATE: August 18, 2004

TO: Mr. David Foster, Regulatory Manager  
Telecommunications Division  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243

*Tariff 2004-0700/  
Docket 04-00173*

FROM: Herbert R. Bivens, General Manager  
United Telephone Company

RE: Tariff Revision

Attached is an original and (4) copies of the revision of the A2. Service Charges, 5<sup>th</sup> Revised Sheet 11, Payment For Service Tariff that we discussed today.

If you have any questions, please contact me at 931/364-4322.

Thank you.

GENERAL EXCHANGE SERVICE TARIFFS

**A2. SERVICE CHARGES (Continued)**

UNITED TELEPHONE COMPANY  
CHAPEL HILL, TENNESSEE

TENNESSEE  
REGULATORY AUTHORITY  
5th REVISED SHEET 11

**A2.5. Payment for Service**

- (C)
- A. The subscriber is required to pay all charges for equipment, exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. All charges due by the subscriber are payable at the Telephone Company's Business Office or at any agency duly authorized to receive such payments. If the subscriber does not pay or dispute the bill by the due date, the telephone company may send out a late notice and consider the account for disconnection of service(s). If the subscriber disputes a bill, the Telephone Company will investigate the bill and take appropriate action(s).
- B. The customer shall pay monthly in advance or on demand all charges for service, equipment, long distance charges, local message charges or billed local usage. The customer is responsible for payment of all charges for services furnished the customer, including charges for services originated or charges accepted at the customer's premises.
- C. Should service be suspended for nonpayment of charges, it will be restored upon payment of the charges applicable for restoration of service as provided in Section A2 of this Tariff.
- D. In its discretion, the Telephone Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any such or other charges due and unpaid or for the violation of the provision of this Tariff, nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver to suspend or disconnect service for nonpayment of such account or of any other past due account.
- E. An administrative charge will be applied by the Telephone Company whenever a check or bank draft presented for payment for service is not accepted by the institution on which it is written. (C)
- |    |                           |         |
|----|---------------------------|---------|
| 1  | Returned check/bank draft |         |
|    |                           | Rate    |
| a) | Each                      | \$25 00 |
- (I)
- F. Residence subscribers with overdue bill balances for their existing service, which has been temporarily suspended for nonpayment, who are unable to pay the charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their existing service, at no charge, until the charges are paid. These customers may arrange to pay the outstanding balance in up to twelve (12) monthly installment payments.

ISSUED August 17, 2004

EFFECTIVE September 6, 2004

By

  
Herbert R. Bivens, General Manager  
UNITED TELEPHONE COMPANY